

Technical Service Bulletin

Bulletin #: 0034
Manufacturer: All
Vehicle: All

Service: Cooling System Service

Before You Perform Any Cool-Rite Cooling System Service...

Here are a few important tips to remember before you perform any Cool-Rite cooling system service:

1. Make sure there are no problems with the car.

Customers have a nasty habit of trying to diagnose their own problems by asking for a service. Then, when it doesn't fix the problem, they blame you for it. Make sure you know why the customer asked for the service and document it on the repair order... *before* you begin the service.

2. Check for bulletins for the car you're working on.

We're constantly on the lookout for issues that'll improve the results of your service procedures. When we learn something new, we'll put out a bulletin to share that information with you. Always check the bulletins before performing the service, to improve your results and avoid any problems.

3. Check the cooling system condition and operation.

Check hoses and belts, thermostat, radiator pressure cap, cooling fan, water pump, and heater (and A/C). Make sure everything's working and in good shape. And recommend repair or replacement of anything that has a problem.

Check for signs of leaks or overheating. Now's the time to isolate those problems... *before* they become *your* problems.

Check the coolant and transmission fluid. Remember, those systems are connected on most cars, so trans fluid can leak into the cooling system, or the other way around. Either condition indicates a problem in the radiator, and that's something you need to take care of before performing a cooling system service.

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4. Check the monitoring and control system operation.

Check the temperature lights and gauges, and verify that they're working properly. And don't forget to check the computer sensors; they need to deliver an accurate temperature reading to the computer for the car to run properly.

5. Use proper safety equipment.

Cool-Rite is designed to be safe for you and the cars you're working on. But there are some basic safety procedures you should use. Such as using fender covers and wearing eye protection before performing any cooling system service. That's just good common sense, and will help you avoid personal injury or damage to the customer's car.