



Before You Perform Any Steer-Rite Power Steering Service...

Here are a few important tips to remember before you perform any Steer-Rite power steering service:

1. Make sure there are no problems with the car.

Customers have a nasty habit of trying to diagnose their own problems by asking for a service. Then, when it doesn't fix the problem, they blame you.

Steer-Rite is part of a maintenance plan: It's designed to help keep your customers' cars power steering system working properly. In general, it won't correct a problem. A prime example is *morning sickness*. While a Steer-Rite service may help temporarily, in general it won't repair that hard steering first thing in the morning.

Before you even consider performing a power steering service, make sure the steering is operating properly. Check the fluid level and check for leaks. Then inform the customer about what you found and document your results.

And if you find something wrong, make sure you take care of that *before* you begin the service.

2. Check for bulletins for the car you're working on.

We're constantly on the lookout for issues that'll improve the results of your service procedures. When we learn something new, we'll put out a bulletin to share that information with you. Always check the bulletins before performing the service, to improve your results and avoid any problems.

3. Use proper safety equipment.

Shift-Rite is designed to be safe for you and the cars you're working on. But there are some basic safety procedures you should use. Such as using fender covers and wearing eye protection before performing any transmission service. That's just good common sense, and will help you avoid personal injury or damage to the customer's car.

