



Before You Perform Any Shift-Rite Transmission Service...

Here are a few important tips to remember before you perform any Shift-Rite transmission service:

1. Make sure there are no problems with the car.

Customers have a nasty habit of trying to diagnose their own problems by asking for a service. Then, when it doesn't fix the problem, they blame you.

Shift-Rite is part of a maintenance plan: It's designed to help keep your customers' cars shifting properly. In general, it won't correct a transmission problem.

Before you even consider performing a transmission service, make sure the transmission is operating properly. Check the fluid level and condition, and make sure it looks okay. And put the car in the air and check for leaks. Then inform the customer about what you found and document your results.

And if you find something wrong — even if it isn't in the transmission itself, but only seems to be transmission related — make sure you take care of that *before* you begin the service.

2. Check for bulletins for the car you're working on.

We're constantly on the lookout for issues that'll improve the results of your service procedures. When we learn something new, we'll put out a bulletin to share that information with you. Always check the bulletins before performing the service, to improve your results and avoid any problems.

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3. Can you check the fluid level?

A lot of today's transmissions don't include a dipstick for checking the fluid level. On some you have to buy a service dipstick from the dealer. On others the procedure is more involved, requiring you to remove a fill plug and check the fluid at a specific temperature.

Make sure you have everything you need to check the fluid level... before you begin to service the transmission.

4. Make sure you have everything you need available.

Shift-Rite products are only a small part of many transmission service procedures. First consideration is the fluid: Do you have the right fluid available, or is it one that's only available through the dealer? Use the Shift-Rite fluid application chart to make sure you have the fluid you need... before you drain out the old fluid.

Then there's the filter and pan gasket: If you're going to change them as part of the service, make sure they're available. Don't wait until you have the old one out before you call for parts.

And make sure that filter is the right one for the vehicle. A lot of those filters look similar, but have a slight difference that can make for a big problem if you use the wrong one. Check things like neck depth and outlet opening sizes to make sure the parts are right.

5. Use proper safety equipment.

Shift-Rite is designed to be safe for you and the cars you're working on. But there are some basic safety procedures you should use. Such as using fender covers and wearing eye protection before performing any transmission service. That's just good common sense, and will help you avoid personal injury or damage to the customer's car.